



# Big Lake Police Department Annual Report

2018 IN REVIEW

# Big Lake Police Department Mission Statement and Core Values



The members of the Big Lake Police Department display **Pride** in the community we are entrusted to protect, provide **Service** with compassion and dignity, and exhibit highest level of **Integrity** in all aspects of our lives.



# Our Greatest Asset: Our Staff Each Serving with Unique Skillsets...



## Chief of Police Joel Scharf

Serving Since 2012 - 7 Years

- Emergency Manager
- Department Oversight
- Budget and Personnel Management

## Captain Matthew Hayen

Serving Since 2016 - 3 Years

- Canine Handler
- Field Services Oversight

## Sergeant Sam Olson

Serving Since 2002 - 17 Years

- Crime Free Housing Program
- Department Training Manager
- Assistant Emergency Manager

## Sergeant Joe Kalla

Serving Since 2015 - 3 Years

- Use of Force Instructor
- Towards Zero Death Program
- Reserve Officer Program Coordinator

## Investigator Rich Berg

Serving Since 1997 - 21 Years

- Property and Evidence Management
- Predatory Offender Program
- Case Management-Social Service Intakes

## Officer Chris Hoard

Serving Since 2006 - 12 Years

- Field Training Officer
- Use of Force Instructor

## Officer Guy Chaffee

Serving Since 2014 - 6 Years

- Drug Task Force Liaison
- Firearms Instructor
- UAV Program

## Officer Todd Siebert

Serving Since 2007 - 11 Years

- Animal Control Officer
- Dangerous Dog Registration

## Officer Sam Norlin

Serving Since 2011 - 7 Years

- Field Training Officer
- Drug Recognition Examiner

## Officer Nic Prigge

Serving Since 2015 - 4 Years

- Field Training Officer
- Firearms Use of Force Instruction
- UAV Program Coordinator/Pilot

## Officer Tom Kucala

Serving Since 2017 - 1 Year

- Field Training Officer
- Field Sobriety Testing Instructor

# 125 years Combined Service to Big Lake!



**Officer Tyler Sinclair**

**Serving Since 2017 - 1 Year**

- UAV Pilot
- Medical Supplies

**Officer Silas Reek**

**Serving Since 2018 - 0 Years**

- Rifle Maintenance

**Police Specialist Laurie Morris**

**Serving Since 2000 - 18 Years**

- BCA Compliance
- Records Management

**Police Specialist Tina Peterson**

**Serving Since 2003 - 15 Years**

- Background Investigations
- Customer Service

# Big Lake Police – New in 2018

Welcome new Officer  
**Silas Reek**



# 2018 Police Staffing Averages

MN Group V. Cities  
(10,000 to 25,000)

50 agencies in this classification.



## City of Big Lake

- 10,915 - Population
- 13 - Full Time Sworn
  - *One Additional Officer 2018*
- **1.18 Officers per 1,000 Citizens**
- 2 – Full Time Support Staff
- 2 Part Time CSO's
- .18 Full Time Support per 1,000 Citizens

## MN Group V. Cities - Averages

- 16,595 – Population
- 23.2 – Full Time Sworn
- **1.4 Officers per 1,000 Citizens**
- 4.3 Full Time Support Staff
- .25 Full Time Support per 1,000 Citizens

# 2018 Department Organization



## Field Services (Patrol)

- ▶ Comprised of: Captain Matt Hayen, Sergeants; Sam Olson and Joe Kalla, and Patrol Officers; Chris Hoard, Todd Siebert, Sam Norlin, Guy Chaffee, Nic Prigge, Tyler Sinclair, Tom Kucala and Silas Reek.
- ▶ 2 Part Time CSO's, Jamie Shores and Crystal Gassman.
- ▶ Provides all Patrol Services to the residents of Big Lake.

## Investigative Services

- ▶ All Investigative Services are provided by Investigator Rich Berg.

## Support Services

- ▶ Chief of Police Joel Scharf, Police Specialists Laurie Morris and Tina Peterson provide administrative support.

# 2018 – Organizational Chart



**Chief of Police**  
Joel Scharf

Support Services

**Captain**  
Matthew Hayen

Field Services

**Sergeants**

Sam Olson  
Joe Kalla

**General Investigator**

Rich Berg

**Police Specialist's**

Laurie Morris  
Tina Peterson

**Patrol Officers**

Chris Hoard  
Sam Norlin  
Tom Kucala  
Silas Reek

Todd Siebert  
Nic Prigge  
Tyler Sinclair  
Guy Chaffee



**Canine Team**

Canine Bruno



**Community Service Officers**

Jamie Shores  
Crystal Gassman

# Calls for Service 2008 thru 2018



CALLS FOR SERVICE 2008-2018



\*During 2018 we ended our response to gas drive off complaints, and vehicle unlocks resulting in an approximate reduction of 500 calls for service.

# 2018 Calls for Service

*(Field, Investigative, and Administrative Services)*



Field  
Services

- 12,085 - Calls for Service

Investigative  
Services

- 342 - Calls for Service

Administrative  
Services

- 675 - Calls for Service

# 2018 Call for Service Trends

Call for Service	2013	2014	2015	2016	2017	2018
Medical Emergency	355	350	330	382	439	359
Mental Health Committals	29	73	65	71	75	57
Domestic Disturbance	143	127	134	141	142	129
Social Service Intakes	125	101	172	178	204	236
Juvenile Issues	176	134	168	200	169	150
Theft	213	154	193	140	127	88
Animal Complaints	222	237	248	260	266	268
Vandalism	90	77	91	131	67	69
Civil	271	234	195	290	243	281
Assault	27	30	17	24	19	15
Traffic Crash	188	172	182	183	149	147
Disturbing the Peace	127	122	129	142	126	106
Fraud	41	57	83	95	89	76
Criminal Sexual Contact	13	10	9	16	10	11
Burglary	13	20	25	10	7	5

While there are a multitude of calls for service categories, this chart highlights those of a higher profile, consume departments time and resources, and affect quality of life for our residents.



# 2018 Self Initiated Calls For Service

- ▶ Our number one citizen complaint is driving conduct in residential areas.
- ▶ The threat of serious injury or death for our residents comes from traffic related crashes.
- ▶ Drugs, theft, wanted persons, impaired drivers, most all crimes travel via vehicles.
- ▶ Like all other jurisdictions, we are experiencing a serious increase in narcotics activity.
- ▶ Proactive policing and community engagement strategies are our most effective tools.

Call for Service	2013	2014	2015	2016	2017	2018
Community Policing	0	3	58	125	162	353
Traffic Stop	2,459	3,498	3,166	3,978	4883	5,173
Revoked Driver	28	98	99	180	186	176
Narcotics	16	25	50	72	86	92
Predatory Offender Check	52	137	131	124	75	61
Impaired Driver	62	54	66	70	97	87
Misc. Officer Initiated	47	242	792	531	141	165
Suspicious Person/Vehicle/Activity	241	302	371	410	649	598
Parking	48	132	107	248	140	207
Security Checks	17	56	80	390	434	834
Total Officer Initiated	2,970	4,547	4,920	6,128	6,853	7,724

# 2018 Clearance Rates (Cases Closed by Prosecution)



State of  
Minnesota  
Average

50%

Big Lake  
Police  
Department

79%



# 2018 Crime Rates: Part I and II Index Crimes

- ▶ **Part I Crimes:** Include offenses such as; rape, murder, arson, felony assault, burglary, weapons, and robbery.
- ▶ **Part II Crimes:** Include offenses such as; vandalism, theft, alcohol offenses, fraud, and low level assaults.
- ▶ **Combined Average:** Simply the adding of Part I and II Index Crime Numbers.
- ▶ We are amongst the safest MN Cities!



Jurisdiction	Part I	Part II	Combined
Big Lake	559	3,327	4,119
Becker	705	2,777	3,731
Elk River	1,858	4,148	6,095
Princeton	3,935	3,808	7,764
Waite Park	8,223	7,968	16,405
Minneapolis	5,768	5,360	11,213
10 <sup>th</sup> Judicial District	1,084	1,938	3,022

# 2018 – WE ARE #1!

Ranked 1<sup>st</sup> Place By National Council for Home Safety and Security Based upon ration of Violent and Property Crimes Occurring per 1,000 residents.

- 1 – Big Lake
- 2 – Orono
- 3 – Hibbing
- 4 – Lino Lakes
- 5 – Grand Rapids



NATIONAL COUNCIL FOR HOME SAFETY AND SECURITY

THE SAFEST CITIES IN  
★ MINNESOTA 2018 ★



## BIG LAKE, MINNESOTA



● TOTAL CRIMES	60	● CRIME RATE PER 1000	0.006
● VIOLENT CRIMES	7	● VIOLENT CRIMES PER 1000	0.093
● PROPERTY CRIMES	59	● PROPERTY CRIMES PER 1000	5.499

## ORONO, MINNESOTA

# 2018 Big Lake Police Department Citations

## 966 Total Citations

- ▶ 187 – Speeding
- ▶ 93 – No Proof of Insurance
- ▶ 176 – Drove while Revoked, Cancelled, or Suspended
- ▶ 20 – Shoplifting
- ▶ 18 – No Insurance
- ▶ 13 – Seatbelt Violation
- ▶ 100 – Marijuana Possession
- ▶ 33 – Drug Paraphernalia
- ▶ 350 - All Other



# 2018 - Big Lake Police Department Arrests

- ▶ 583 Total Arrests
- ▶ 87 – Driving While Impaired
- ▶ 29 – Theft
- ▶ 8 – Violate Court Order
- ▶ 25 – Felony Narcotic
- ▶ 3 – Criminal Sexual Contact
- ▶ 42 – Assault
- ▶ 18 – Obstructing Justice
- ▶ 378 – Miscellaneous Arrests

## BLPD Trivia – “Where do the people we have contact with come from?”

We undertook a study of our 2018 data as it relates to the following categories, we were curious how many individuals we have formal contact with, are in fact Big Lake Residents.

What we found:

- ▶ **Impaired Driving:**  
24% Residents 76% Non-Residents
- ▶ **Felony Narcotic Arrests:**  
18% Residents – 82% Non-Residents
- ▶ **Traffic Citations:**  
28% Residents – 72% Non-Residents



# Field Services– 2018 Year in Review

- ▶ 11 Sworn Officers assigned to the Field Services (Patrol).
- ▶ Officers work a 12 hour shift with every other weekend off.
- ▶ 06:00-18:00, 1400-0200 (Sergeant), and 18:00 – 06:00. Chief, Captain, and Investigator served as additional staffing on weekdays, holidays, and weekends.
- ▶ Schedule provides coverage during peak calls for service.
- ▶ 2018 new rotation allows Officers to work with other officers, instead of the same partner each shift.
- ▶ Supervised by Captain Matt Hayen assisted by Sergeants Sam Olson, and Joe Kalla.



# Investigative Services – 2018 Year in Review

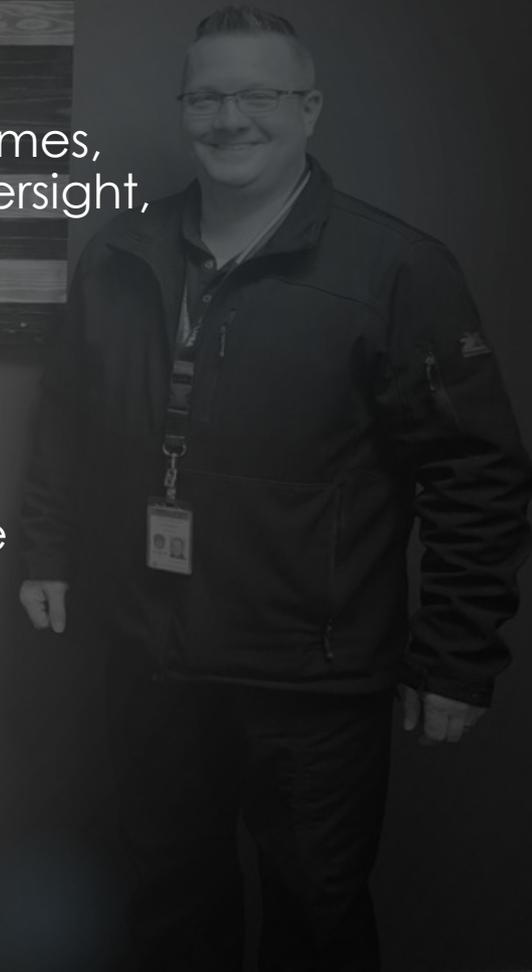


## General Investigator

**Investigator Berg:** Facility Management, Fleet Management, Evidence Management, Sex Crimes, General Case Assignment, Missing Juvenile Oversight, Drug Takeback Program, and much more.

**Sergeant Sam Olson:** Serves as the backup Investigator.

- 300 - Crimes Against Family Intakes
  - Complexity of these cases continue to place demands on time and resources.
- 30 – Vulnerable Adult Intakes
- 182 – Cases/Calls Assigned





# Administrative Services– 2018 Year in Review

## *“Fighting Crime from the Inside”*

- ❖ Laurie Morris and Tina Peterson are our Police Specialists, they staff Administrative Services.
- ❖ 1,090 - Reports and Statements Transcribed
- ❖ 578 - Background Checks
- ❖ 269 - Administrative Calls for Service
- ❖ Front Counter Customer Service
- ❖ Records Management and Dissemination
- ❖ Data Dissemination and Requests
- ❖ Preparation of Prosecution Packets



# Support Services – Community Service Officer Program 2018 Year in Review

- ▶ In mid 2018 – a decision was made to transition to a paid Community Service Officer Program in lieu of volunteer Reserve Officers. This decision was based upon the difficulty in attracting reliable volunteer staff.
- ▶ The costs were neutral to move to 2, paid Community Services Officers when all factors were considered.
- ▶ Two prior Reserve Officers were selected for these positions, Jamie Shores and Crystall Gassman.
- ▶ This program has been an overwhelming success!



# Big Lake Police Canine Unit - 2018



- ▶ In 2018 Captain Matt Hayen and Bruno have the following list of accomplishments;
  - ▶ Certified in United States Police Canine Detector Dog and National Police Canine Association PD1 Trials.
  - ▶ Conducted over 100 hours of training.
  - ▶ Conducted 10 vehicle searches resulting in 3 instances of found narcotics, and 2 arrests.
  - ▶ Conducted 12 deployments (tracking, building searches, missing persons) which resulted in 2 arrests.
  - ▶ Requesting agencies included: Sherburne County Sheriff's Office, St. Cloud Police Department, Minnesota State Patrol, and Elk River Police Department.





# Unmanned Aerial Vehicle Program

- ▶ The Big Lake Police Department purchased our UAV "Brutus" in 2017.
- ▶ We currently have 3 assigned pilots, Officers Nic Prigge, Guy Chaffee and Tyler Sinclair.
- ▶ 7 other officers are trained in piloting the UAV, if needed.
- ▶ Our UAV is utilized for vulnerable and missing person searches, critical incident management, suspect location, crime scene mapping, and a large array of other duties.

## 2018 Stats:

- 38 Deployments
  - Deployments ranged from domestics, missing persons, welfare checks, training, community events, fleeing, and medical situations.
- 3 Successful Finds
  - 2 domestic situations, 1 suicidal party



# Big Lake Police Department Fleet Overview



## 2018 Fleet Overview

- ▶ Squad 733 – 2016 Ford Explorer (**Patrol**)
- ▶ Squad 732 – 2016 Ford Explorer (**Chief**)
- ▶ Squad 731 – 2016 Ford Explorer (**Patrol**)
- ▶ Squad 730 – 2010 Ford Edge (**Investigations**)
- ▶ Squad 729 – 2018 Ford Explorer (**Patrol**)
- ▶ Squad 728 – 2017 Ford Explorer (**Patrol**)
- ▶ Squad 727 – 2013 Ford Taurus (**Spare**)
- ▶ Squad 726 – 2018 Ford Explorer (**Patrol**)
- ▶ Squad 709 – 2017 Ford Explorer (**Canine**)
- ▶ 2014 Polaris Ranger Side by Side

## Patrol Data

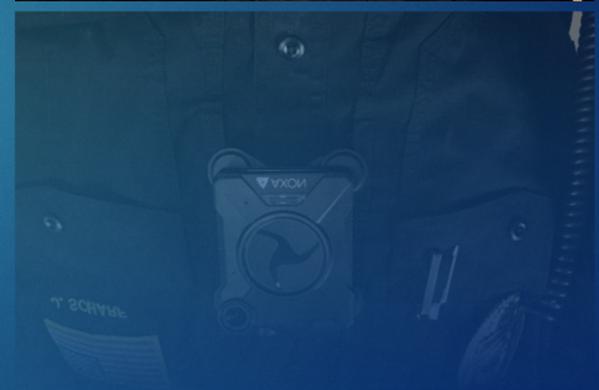
- ▶ **168,345 miles – Total miles Officers patrolled in 2018.**
- ▶ 70 miles – Total number of miles of City Roadways.
- ▶ 6.7 – average number of times a roadway is covered each day in Big Lake by an Officer on patrol.



# 2018 - Full Body Camera Program Currently over 13,000 recordings!



- ▶ **First Department in the Region to Implement.**
- ▶ **Taser – Axon Vendor** – In Squad Video to the same system in 2017.
- ▶ **Current Body Camera Program**
  - ▶ All Officers Including Chief, Captain wear.
  - ▶ 100% cloud based storage.
  - ▶ Allow instant review of incidents.
- ▶ **Our Policy**
  - ▶ Traffic and pedestrian stops, use of force, evidence, times of conflict, times officer deems appropriate.
  - ▶ Will be posted to [www.biglakepolice.com](http://www.biglakepolice.com)
- ▶ **State Statute**
  - ▶ All private data except;
    - ▶ To subject of video.
    - ▶ Death or serious injury inflicted by officer.
    - ▶ To curtail unrest.





# 2018 Community Engagement

## 2018 BLPD 162 Community Events - Activities

- ▶ Bike Rodeo – Big Lake Community Education
- ▶ Night to Unite – Big Lake Police Community Picnic
- ▶ Spudfest - Event and Parade
  - ▶ Guns and Hoses Softball Playoff
- ▶ Music in the Park – Weekly June - August
- ▶ Chamber of Commerce Business Expo
- ▶ Shop with a Cop – Elk River Police
- ▶ Facebook/ [www.biglakepolice.com](http://www.biglakepolice.com)



# BLPD Department Goals - 2018



- ▶ Continue to ensure that the needs of our officers are a priority for the department, that their mental and physical wellness are cared for.
- ▶ Continue with staffing models and planning which accommodate rising demands on services, while placing an emphasis on 24/7 staffing with 2 officers.
- ▶ Continue to monitor and adapt to rising levels of sex trafficking, narcotics offenses, and mental health issues.
- ▶ Implement strategies for the safest possible work environment, continue our path of reduction in instances of injuries, workers compensation rates, and vehicle liability insurance rates.
- ▶ Continue to grow interaction with our community via; social media, internet, and in person.
- ▶ Continue to monitor emerging trends in crime and service needs, and proactively address them.
- ▶ Continue to grow and foster relationships with other public safety partners to ensure the most effective delivery of services to our residents and visitors.

# BIG LAKE POLICE DEPARTMENT 2018



This report is dedicated to the **150** Officers who lost their lives in the line of duty during 2018 in the United States.